INFORMATION SERVICES

Fall 2004 Number 1

University of Pennsylvania

Welcome New Students & Staff

Please welcome the new Demography students to the Population Studies Center: Hiram Beltran-Sanchez, Mathew Creighton, Amy Johnson, Neil Mehta, Collins Opiyo, and Erica Soler-Hampejsek.

We would also like to welcome Billie Gastic to the Population Studies Center. She brings quantitative analysis and statistical computing skills, as well as education and social science research experience to her role as Programmer/Data Analyst. Billie has a BA in Economics from Yale, an EdM in Education and an MA in Sociology from Harvard, and an ABD in Education from Stanford.

Please welcome Laura McNamara to her position as Information & Dissemination Assistant in the Population Studies Center's Demography Library. Laura has a BS in Biomedical Photographic Communications from Rochester Institute of Technology. She brings library experience, web development experience, and imaging & design experience to the PSC.

Demography Library Access & Services

The Demography Library is open to researchers at the Population Studies Center as well as to faculty, staff, and graduate students in the departments of Sociology and Economics. The Library supports the research and course work of Population Studies Center (PSC) researchers by offering an array of services including the following: Acquisition assistance; Administrative assistance; Bibliographic Instruction; Citation Verification; Circulation services; Course Reserve services; Document Retrieval, Courier, and Interlibrary Loan services; Literature Searching; Library Orientation; Reference services; Table of Contents Alerting; Web, Data, & Information Dissemination services. Since the library staff provides a variety of different services and responds to various research needs from our users we spend a lot of time away from our desks. The best way to contact us is via e-mail. Reach us both at psc_lcore@pop.upenn.edu or leave a message at 215-898-5375. Reach us individually, Nykia M.Perez, Librarian, Webmaster, and Information & Dissemination Specialist at nmperez@pop.upenn.edu and Laura McNamara, Information & Dissemination Assistant at laurajm@pop.upenn.edu.

News & Events

Library Renovations

The 5th floor of the Demography Library is currently being renovated, and as a result, half of our collection is inaccessible. Please ask library staff for assistance in locating items that you cannot find.

Attention Procite 5 Users

Word XP and Word Perfect 10 Update For Cite-While-You-Write is now available at: www.procite.com/support/c5wordupd. asp. For PubMed Search problems within Procite 5 see: www.procite.com/pcpmalert.asp

Computing News & Announcements Please see the News & Announcements menu online at: www.ssc.upenn.edu

Upcoming Events

PSC Colloquium, 103 McNeil The PSC Colloquium meets Mondays from Noon to 1:00 PM, for details see: www. pop.upenn.edu/news/news-colloq.html

9.17.04 Peter Fleming, University of Pennsylvania, "NVivo tutorial (Learn how to organize and analyze qualitative data while exploring the major components of NVivo.), McNeil 309, 1:30 - 2:30 PM

10.12.04 Tuesday, Noon; Location TBA Overview of statistical software; strengths of different packages; SSC Computing, www.ssc.upenn.edu

Questions commonly asked of the Demography Library Staff:

Where/How...?

- Where/How can I find the following book/article/dissertation/presented paper...?
- Where/How can I get a book/ article/dissertation/presented paper...that I can't find at Penn?
- Where/How can I find a list of all of the ... available in the Demography Library?
- Where/How can I find out if the Demography Library has a publication I need?

Research questions

- What database(s) should I use to search for research on ...?
- In the last five years what has been published on ... topic(s)?
- How can I find research by...author(s) on...topic(s)?

Data

- Where can I find data /statistics?
- Where can I find documentation about a data set?
- Where can I browse for data sets & surveys that may be available?

Citing/Citations

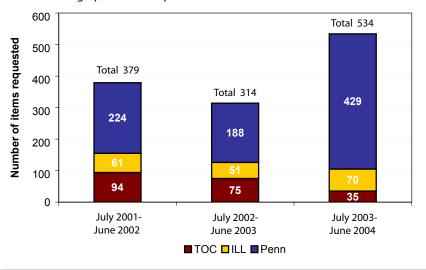
- How do I cite …?
- I'm missing a piece of information I need for a citation how can I find it?
- How do I find out how many times an article been cited or who has cited a work?

Computer Programs

- Can you show me how to cite this item in Procite?
- How do I download citations from this database into Procite?
- How do I make/edit a PDF?

Items Requested by PSC Research Associates

Research Associates at the Population Studies Center can request Articles, Books, Book Chapters and other types of items from the staff at the Demography Library. Library staff will locate, retrieve, and/or order items requested by Research Associates and then deliver them in print format or electronically. The graph below shows items requested over three academic years. Penn items include any items found on campus including electronic subscriptions. ILL items are any items not available on campus requested via Interlibrary Loan (ILL) services. Items requested in response to our Table of Contents (TOC) alerting service are shown on the graph as TOC requests.



TOC Alert Service

As a service to PSC research associates, visitors, and post-docs, the Demography Library offers a Table of Contents Alerting Service. The TOC service alerts subscribers to new journal issues by delivering an electronic copy of the table of contents. The e-mail messages are not intended to deliver full-text access to all or any of the journals; they are intended to alert researchers to new issues of journals that are available. Researchers may simply reply to the message to request a full-text copy of an article.

Beginning in 2002 the TOC alerting service has slowly migrated from paper based alerting to electronic e-mail alerting. TOC service alerts have increasingly included features that enable subscribers to access journal articles on their own or to subscribe to an alert service directly from journal publishers. Although the number of TOC requests has declined from 94 in academic year 2001-02 to 35 in academic year 2003-04, twenty-one researchers currently participate in this service.

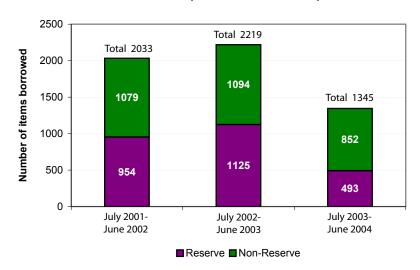
For information about the TOC alert service or to sign up , please contact Laura McNamara at laurajm@pop.upenn.edu.

Grant-Funded Research Projects

Services available for grant funded research projects include: basic brochure design, web site design, and dissemination of research related announcements and information via the Internet and e-mail. Demography Library staff can provide assistance with the layout, the design, and the overall organization of a project web site. Below is an example of a project web site designed by Demography Library staff.



Circulation Statistics (Items Borrowed)



Reserve only includes the total number of course reserve readings borrowed, while Non-Reserve includes any items borrowed from the Demography Library excluding reserve items. Any items used within the library are not included in the circulation statistics.

The PSC Information Services newsletter is published once a semester by Demography Library staff. Content will include information about services, resources, news, and events relevant to PSC researchers.

Nykia M. Perez

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Laura J. McNamara

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Demography Library

Monday - Friday; 9:00 AM - 5:00 PM 403 McNeil; 215-898-5375 psc | lcore@pop.upenn.edu

Social Science Computing

PSC-Help@ssc.upenn.edu http://www.ssc.upenn.edu